



Limited/Software Data Recovery Coverage

Terms & Conditions

Blue Mission Technology Sdn Bhd (in short BMT) offers Seagate® Momentus® XT Solid State Hybrid Drives (Momentus® XT) against logical error in workmanship as follows:

1. For a period of 180 days from the date of register, if the Momentus® XT is determined to be faced with logical data error, BMT (FOR ONE TIME SERVICE ONLY) will recover - its content, at its option, at no charge, or pay the labor charges to BMT.
2. BMT assumes that the Customer is the rightful owner of the data requested to be recovered, or that the rightful owner of the data has given the Customer permission to have the data recovered.
3. Taking on assignments of Analysis and Extended Analysis, BMT does not guarantee that full data recovery could be retrieve. BMT is only obliged to use its best effort to identify the problem, estimate time of recovery work and costs for the full data recovery. Data recovery is based upon the data that is physically readable on the storage media, which is not necessarily the full amount of data that originally was stored. BMT makes no warranties in terms of usability of recovered files, even though files seem to be 100% logically correct. The Customer is aware that any use of utilities or attempts of «self-repair» prior to the arrival at BMT may have caused damage to data which may affect the usability of recovered files. The Customer is liable for giving correct information to BMT. In no event will BMT be liable for loss of data, loss of profits, insurance related costs or any special, incidental or consequential damage or loss arising from the engagement. The Customer is liable for the economic value of data and for damage relating to data/equipment caused by himself or any Third-Party.
4. Data recovered will be stored in our storage for 3 working days only and will be deleted without any prior notice after the storage period. However we provide storage rental service at separate price.
5. All data obtained is preferred to be transferred to a portable hard drive or any other storage which is secure and safe. Provide your own hard drive and not CD/DVD as labor and reliability of the storage may be jeopardizing the data stored.
6. BMT's job load is base on first come first serve basis.
7. To obtain this service, the Customer must take the Product, or deliver the Product freight prepaid in its original packaging or packaging affording an equal degree of protection, to BMT.
8. BMT hereby reserve the right at our absolute discretion to vary, delete or add to any of the terms and conditions herein from time to time with or without notice. Such variation, revision or change shall apply on the effective date specified by BMT.

BLUE MISSION TECHNOLOGY SDN BHD (858032-D)

23-2, Jalan Cecawi 6/33, Kota Damansara, 47810 Petaling Jaya, Selangor Darul Ehsan
TEL: 6.03.6142 2768 | FAX: 6.03.6142 2767 | www.bluemission.com.my